

Fulfillment Agreement

Terms of Agreement

Dropship Fulfillment has over 10,000 square meters of warehouse space and more than 200 employees. We look forward to a long and fruitful cooperation with you! Below are the terms of our cooperation.

Order

We accept CSV files or can connect your store to our system, and we will update new order tracking numbers daily. After updating the tracking numbers, shipments will be completed within 24 hours.

Payment

Daily payment is required—PayPal, Payoneer, or bank transfer (USD or Euro) are all accepted. Bank transfer is not recommended for amounts less than \$2,000. If you do not have PayPal, you can pay \$2,000 and keep it in our account. Daily orders will be deducted from this amount until repayment is necessary.

Inventory

At the beginning of the cooperation, we will purchase from the factory based on daily sales, with a processing time of 1-3 days. After a week, if your sales are stable, we will keep the inventory that meets the order volume for 2-3 days in our warehouse, reducing processing time to within 24 hours.

Special Period. During Chinese New Year, factories have a long holiday. If you need to prepare inventory for this period, a deposit will be required. This deposit will be used when the inventory is almost depleted.

Customized Products and Packaging

We can provide product and packaging customization. You need to provide the logo and packaging design source files (AI or PDF). A partial deposit will be required, which will be deducted when only 30% of the customized product remains.

After-Sales Service

Before each order is sent, it will undergo inspection and careful packaging. Issues such as missing items, incorrect color, damage, etc., should be reported with a photo or video of the order as it arrived, and we will arrange a resend or refund free of charge. If the package is lost in transit, we will reissue or refund. In cases of buyer error (incorrect address, package is not signed in time, etc.), delivery failure will not be compensated. Normal chromatic aberration is not within the scope of compensation. If there is no quality issue, the buyer will bear the freight if they refuse to sign.

Buyer:

Seller: